Walking beside you
Letter from our leadership

We walk beside our patients and families

Keeping our promise

2010 highlights

Two easy ways to make a difference

Financials

Our leadership

Our volunteers

Our annual donors

“Our partnership with Midwest CareCenter began as a way for Northwest Community Hospital to supplement the good work already done here — adding new palliative care services. In a short period of time our staff and patients have grown to depend on the important place that palliative care has in the care process. We are grateful and proud to have Midwest CareCenter on our care team.”

Bruce Crowther, President and CEO, Northwest Community Hospital
Dear friend,

We are pleased to present the Midwest Palliative & Hospice CareCenter 2010 annual report, which demonstrates our resolute commitment — walking beside those in our community who face the challenges of a serious health condition, the end of life or the death of a loved one.

As we respond to the varying needs of patients and their families, we are sustained by your steadfast support — financial contributions, in-kind donations, advocacy efforts and gifts of time. You help make it possible for the organization to thrive despite changes and challenges in the economy and healthcare delivery.

Thank you.

This is an exciting time in the history of Midwest CareCenter — we are about to see our vision for a hospice residence come to fruition! We have broken ground for the Marshak Family Hospice Pavilion on our Cohn Campus in Glenview and plan to start admitting patients in the fall of 2012. A tranquil environment for exceptional end-of-life care, the pavilion also will promote environmental and human health — a green building that will be energy efficient and healthy for our patients and the staff who care for them.

The adjacent Waud Family Healing Garden will be created to provide comfort to our patients, their families and others in the community seeking a place for respite and healing. The garden is a collaborative project with the Chicago Botanic Garden and will be a national demonstration site for students of horticultural therapy.

As we move forward with our plans and continue our service to your community, we invite your continued support so that we can keep our promise to walk beside patients and their families at any stage of their illness.

With gratitude,

M. Mead Montgomery
Chairman, Board of Directors

Jamie M. O’Malley, MS, RN
President and CEO
A life defined by living ... and giving

Living life to the fullest is nowhere near a trite statement when it comes to 23-year-old Scott Crane, AKA “Mr. Determinator.” A whirlwind of activity, he stays in touch with friends and fans via the Internet, creates gourmet dishes with his “cooking therapist,” reaches out to others who are managing special needs or a serious illness, advocates for disability services. ... The list goes on.

LIVING ON HIS OWN TERMS
Scott’s many activities as well as his relentless good spirit, sly wit and continual focus on others rather than himself belie the terrible toll that his illness — centronuclear myopathy — is taking on his body. Diagnosed with the rare form of muscular dystrophy (MD) at the age of four, the disease is progressively weakening every muscle in his body. All along the way, he has adjusted his life to fit his changing medical condition by finding activities in which he could excel at that time. In recent years, he managed college classes in computer technology by having an aide accompany him. And he became a familiar face at Corner Bakery (Northbrook), where he worked and charmed customers while cruising around the restaurant in his motorized wheelchair. He received therapy at the Rehabilitation Institute of Chicago and eased naturally into a volunteer role, touching many lives — young and old alike.

Only in recent months has Scott pulled back from the pursuits that took him out of his house; weakness and fatigue are everyday challenges now, and a compromised immune system has reduced his ability to fight infections. According to his mom, Teena, “When he feels good, we do what we can do. On bad days, we know we’re in it together.” As his grandparents, Charlotte and Norman Boyer say, “Scott has never let his disability or his illness define him. He is filled...
with such a joy of life and a wicked sense of humor that one forgets he is ‘disabled.’"

**HOSPICE: AN ACTIVE, SUPPORTIVE PRESENCE**

After a long stretch of declining health in late 2009, Scott had dropped to 70 pounds and could barely lift his head off the pillow. No medical intervention worked, so his physicians suggested that hospice care would be helpful. Scott returned home and the family contacted Midwest CareCenter. Within hours, a hospice team was developing a plan to address the variety of Scott’s needs. Scott rejected some of the proposed services, and when asked what would make him happy at that point, he said “cooking therapy.” His wish, our command.

A food lover since early childhood, Scott began to thrive on the weekly visits of Eileen Considine Boggins, a Midwest CareCenter provider relations liaison and also a trained personal chef. Cooking therapy has led to meeting celebrity chefs, like Rodelio Aglibot and Todd Stein; establishing a nonprofit organization to link professional chefs with individuals with special needs who have a passion for food and cooking; and developing a cookbook to benefit Midwest CareCenter. Scott’s focus on others continues.

His bedroom is full of the equipment and supplies he needs to stay moderately comfortable — adjustable bed, breathing machine, a respiratory therapy vest, numerous medications, IVs, etc. But Scott cannot walk or even maneuver himself into his wheelchair, and he cannot take care of his personal needs; he is dependent on his caregivers and family — mom, Teena; dad, Michael; and older sister, Lindsay.

Scott’s hospice team is actively involved with his care, and his nurse, social worker, cooking therapist and rabbi do what it takes to promote his quality of life. Teena commented, “What I love is that they try something, and if it’s not working, they say ‘OK let’s try something else.’” She is convinced that “hospice is why he’s alive.” The family, too, is feeling supported in a way that hadn’t happened before. When Scott was admitted to our hospice inpatient unit for symptom control, according to Teena, “it was the first time in an inpatient setting that I felt I could breathe. Everything was under control.” Scott expressed the same sentiment: “What people need to know is that when they go into a hospice program, they should think of it as another arm around their shoulder to help support them.”

Scott has provided similar support to so many others over many years through his positive spirit and enthusiasm for life. He learned early on that his pleasure comes in giving, never in focusing on how he is doing.

**MDA NATIONAL RECOGNITION**

Scott has been awarded the 2011-12 National Robert Ross Muscular Dystrophy Association Personal Achievement Award. As the state of Illinois winner, he was in competition with state winners nationwide. The award will be announced and his accomplishments celebrated on the Jerry Lewis MDA Telethon in August. The award was created in 1992 to demonstrate to the public that disability is no obstacle to achievement. It recognizes the exemplary accomplishments and community service of people who have any of the 40-plus neuromuscular diseases for which MDA seeks treatments and cures.

Surrounded by his family, Scott died on June 11, 2011. We extend our deepest sympathy to his family and friends.
“Friendship led to love which led to partnership.” So Jack Buffington describes his relationship with his sweetheart, Jean Sampson. In their advanced years, Jack and Jean have established a life together that is grounded in mutual respect, strong affection and a good dose of realism.

Each of their spouses died in recent years: Jean’s husband, Don, died in 2000; Jack’s wife, Bobbie, died in 2007. Between them, they have ten children, and both families experienced the benefits of hospice care provided by Midwest CareCenter. Though this common experience was not the catalyst that brought them together, it has been a bond … a mutual understanding … that often doesn’t need words to find expression.

**THE SAMPSONS**

Jean and Don Sampson lived and raised their four children in the quiet Chicago suburb of Glencoe. At the age of 66, Don was diagnosed with bone cancer, though for a couple of years was able to continue driving and enjoy life. But the disease started to take its toll. Jean related that Don found it increasingly more difficult to get around and soon became incapable of organizing even his own medication. The two had returned to their Glencoe home from their annual stay in Florida in late May 2000, and the family decided to contact our hospice program. According to Jean, “The saving grace was that Don’s hospice team organized everything. They knew just what was needed. It was an emotional time, which added layers of complexity to the situation.”

“Our 47th anniversary was on July 3rd, and we had lunch (in our bedroom) with good friends that day, as he had wanted to. … Three of our daughters spent a lot of time with their dad, sitting in bed with him, chatting, watching TV. … Hospice kept Don comfortable.” Jean continued, “Hospice made a difference for us.”

**THE BUFFINGTONS**

Down the road in the Buffington’s Wilmette condominium, and seven years later, Jack’s wife, Bobbie, was at the end stages of what was first thought to be Parkinson’s, but eventually diagnosed as progressive supranuclear palsy, which is always fatal. Bobbie had been afflicted with the disorder for four years, but the diagnosis was confirmed only six months before she died. For three of those months, she received palliative care to ease her symptoms. “I had been a colleague of Dr. Martha Twaddle,” said Jack, who is a practicing psychoanalyst, “so we went to see her in late 2006 for a palliative care consultation at the Midwest CareCenter office in Glenview. She also helped with the diagnosis and in coordinating other services.”

By early 2007, it was clear that hospice was the most appropriate care option for Bobbie, so the family engaged hospice services to provide comprehensive support. Jack commented, “There is a remarkable benefit from all the various aspects of hospice care: medical services, nurse, occupational and physical therapists, music-thanatologist. It was a very touching time. Though Bobbie was helpless, paralyzed and mute, she still had dignity in those last weeks, right up to the very end.”

“Midwest CareCenter provides an invaluable service to our community by assisting families, often during their greatest hour of need. Whether it’s providing grief-counseling services or developing programs like Caring Kids in Action, the staff at Midwest CareCenter deserve to be congratulated every day for giving so much of themselves to help so many others.”

U.S. Senator Mark Kirk (R-IL)
Jean and Jack
They had lived and socialized for decades within five miles of each other, but Jean and Jack had never met until late 2007. Matchmaking neighbors of Jack invited the two of them to a small dinner party, and they discovered common interests, experiences and friends. Dinner led to lunches and then excursions. Jean laughingly said that she agreed to move in with Jack after traveling together because the “traveling went smoothly.” They decided to seal their relationship in 2010 with a quiet commitment ceremony and then a family dinner. “In Jean,” commented Jack, “I found someone unconnected with my professional life. Psychoanalysis was foreign to her, but she had a unique experience and challenge raising two deaf children; she knew a lot about caregiving and people not fitting into the mainstream. I admire her tremendously.”

Both had known about Midwest CareCenter for years — long before receiving services — and now together, they have become financial supporters and advocates. They spoke at a recent fundraising dinner, sharing their stories and enthusiasm for hospice as an end-of-life care option. Jack commented, “I had always thought that surely one day I’d start contributing myself. That day has come.”
Keeping our promise

… to our community to provide access and support.
… to our patients and their families to be there at any stage of their illness.
… to our donors to steward their donations wisely.
… to our founders to expand care options for people facing the end of life.
During 2010, we …

Received all approvals required from the Village of Glenview to move forward with the construction of the Marshak Family Hospice Pavilion.

Now, as we go to press with this annual report to our community, construction has begun on the new pavilion, to be located on our Glenview campus!

The completion of the pavilion in late 2012 will then herald the creation of the Waud Family Healing Garden.

We invite you to help us keep our promise to our patients and their families to do what it takes to provide this important care. Someday in the future, you or someone you love may need this promise of care.

To learn more
Craig Dresang, (847) 556-1528, cdresang@carecenter.org
Anne Rossiter, (847) 556-1605, arossiter@carecenter.org

Goal (pavilion & garden): $12 million  Progress (as of 5/31/11): $9.4 million
Throughout the past months, my brother and I felt that we were all working together toward a common goal: assuring that our mother was free of pain and had the best quality of life possible during the final stage of her life. The sensitive, compassionate and eminently humane approach to death and dying exemplified by Midwest CareCenter could well serve as a model for other hospice programs throughout the country."

ARRIVAL OF OUR NEW EXECUTIVE LEADER

Jamie M. O’Malley, MS, RN, became our new president and CEO in October 2010. Jamie brings more than 30 years of clinical and business experience to this position, most recently serving as vice president and chief nursing officer at The University of Chicago Medical Center.

“This is an exciting and pivotal time for Midwest CareCenter. I look forward to the possibilities and challenges that await us as we reach out to our community … provide compassionate, exceptional care … walk beside those who face illness, death and grief.”

Rhoda Feldman & Irwin Schneiderman

BY THE NUMBERS

> We cared for 1,940 hospice patients.

55% received services in their own home.

536 used our hospice inpatient unit at some point during their final days or weeks.

301 had music-thanatology vigils.

250 were visited by music therapists.

546 were served through Jewish Care Services.

> Our physicians made more than 7,200 visits to hospice patients.

> Palliative care practitioners made nearly 5,700 consultation visits to patients.

> 400 adults from the community — in addition to our hospice families — received grief support services.

> 100 young people participated in Families with Children programming.

> 64 children and teens attended CampCare, our summer grief support program.

64 children and teens attended CampCare
COMMUNITY OUTREACH

We offer free programs to the community under the auspices of the Anne Benedek Frank Community Center for Learning, given in her memory by the Crown family:

> 100+ educational presentations at such places as senior centers, long-term care facilities and hospitals.
> Five crisis intervention sessions at public and parochial schools.
> Health- and wellness-orientated presentations for the community: “15 Minutes: Advance care planning” and “Life & Death: A program of stories and music.”

PROFESSIONAL EDUCATION

> Training site for three post-doctoral fellows in our collaborative Midwest Hospice and Palliative Medicine Integrated Fellowship program, one of only three in Illinois accredited by the Accreditation Council for Graduate Medical Education.
> Clinical rotations for nursing students from Rush University, University of Illinois and Oakton Community College, as well as medical students from Rush Medical College and Chicago College of Osteopathic Medicine at Midwestern University.
> Internships for social work students from Dominican University and UIC Jane Addams College of Social Work.
> Grief support education for 125 Chicago Public School social workers and psychologists.
> Volunteer enrichment series about advance care planning, palliative care and trauma/Holocaust survivors … in addition to monthly support groups and mandatory in-service for skills refreshment.
ATTENTION TO QUALITY

> 97% of our families would recommend hospice to their friends and neighbors.*

> More than 93% of our families rate our care of their loved one at very good or excellent, exceeding the national average in quality care.*

> Nine of our 11 physicians are board certified in hospice and palliative medicine.

> Our hospice services have earned The Joint Commission’s Gold Seal of Approval — only 16% of the nation’s 3,700 hospices have this accreditation.

> We participate in the National Hospice Work Group of hospice professionals to share best practices, measure performance standards and benchmark service delivery.

*Based on surveys conducted by the National Hospice and Palliative Care Organization.

RECOGNITION AWARDS

Award of Excellence
ITW
... made a significant and positive difference in the arena of palliative or hospice care on a regional or national level.

Excellence in Care Award
Jeffery S. Vender, MD, Physician with NorthShore University HealthSystem, and Susan Sidell, RN, case manager
... promoted, in an outstanding way, quality end-of-life care for their patients.

Heart of Hospice Award
Mary McArthur, Volunteer
... furthered the mission of Midwest CareCenter and helped improve the quality of life for patients.

Community Service Award
Jeanne Dale and the Waud Family, Donors
... demonstrated outstanding service and dedication to Midwest CareCenter and the patients we serve.

Spirit Award
Eileen Considine Boggins, Provider Relations Liaison
... helped Midwest CareCenter thrive in the midst of challenge and change.

Award for Innovation
NCH Palliative Care Team (worked with Northwest Community Hospital to establish palliative care services)
... epitomized our mission through excellence, innovation, leadership and access.
INVALUABLE VOLUNTEERS

> 300 individuals provided 17,400 hours of volunteer service to patients, families and staff, valued by the Independent Sector at $400,000.

> Volunteers gave 12,076 hours of patient care.

> 30 volunteers assisted at our three age-segmented sessions of CampCare.

> 80 young people volunteered 700 hours through Caring Kids in Action, which is supported by the John S. & Norma W. Darling Foundation.

WORKING TOGETHER

> Launched and now provide the inpatient Palliative Care Services program at Northwest Community Hospital.

> Provided palliative care consultations for 788 patients who were hospitalized in seven area hospitals.

> Developed a palliative care services program with ManorCare Highland Park for their residents.

> Strengthened longstanding relationships with more than 100 senior care facilities to provide care for their residents.

> Worked with Veterans Administration North Chicago to expand services to U.S. veterans in Lake County.

> Co-sponsored a major event with the Illinois Holocaust Memorial Museum.

> Held grief support services for children and teens at Japanese American Service Committee.

“You went well beyond our expectations. The caring and support of the wonderful staff was a tremendous help to our family through the difficult period of losing a beloved wife, mother, grandmother and great grandmother. It is never easy to watch the slow progression of illness in a loved one, but we could not have done it without Midwest CareCenter.”

The Family of Lucie Sandler
Two easy ways to make a difference

**GIVE**

- Contribute to the *Keeping Our Promise* campaign to build and endow the only hospice residence in Cook County and along the North Shore.
- Make a gift to our patient care fund to help cover the cost of uncompensated care and support.

**SERVE**

- Spend time as a patient care volunteer.
- Join our Service Board to help plan special events that raise money for patient care and grief support.
- Help out as an office or special project volunteer.
- Become a hospice advocate.
- Support a grieving child or teen at CampCare.

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Our financial commitment to the community we serve

Midwest CareCenter provides numerous benefits to your community that are above and beyond the services that are reimbursed. Your contributions make this possible. Thank you for your partnership.

<table>
<thead>
<tr>
<th>Community Bereavement Services</th>
<th>Education &amp; Research</th>
<th>Volunteer Services</th>
<th>Charity Care &amp; Subsidized Patient/Family Programs &amp; Services</th>
<th>Total</th>
</tr>
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<tr>
<td>$270,000</td>
<td>$463,000</td>
<td>$392,000</td>
<td>$2.3 million</td>
<td>$3.4 million</td>
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Go to [www.carecenter.org](http://www.carecenter.org) to learn more about these opportunities. Or call (847) 467-7423 and ask for our Community Development Department. They will be happy to assist you.
Philanthropic income

Reflecting a broad base of community support, our 2010 philanthropic income totaled more than $3.4 million, which included contributions for programs, services and operations (illustrated to the right) as well as pledges and gifts for our capital and endowment campaign for the inpatient pavilion and healing garden.

We are grateful for the generous financial support of hundreds of donors throughout our service area. Philanthropic contributions are vital to the strength of our services to your community … to our ability to walk beside our patients and their families.

Financial summary

BALANCE SHEET AUDITED
DECEMBER 31, 2010

ASSETS
Current assets
Cash and cash equivalents $2,730,587
Patient accounts receivable, net of allowances 2,767,796
Pledges receivable, current portion 1,146,643
Other current assets 364,017
Total current assets 7,009,043
Property, plant and equipment—net 12,664,104
Investments 7,335,571
Pledges receivable, net 2,348,536
Total assets $29,357,254

LIABILITIES AND NET ASSETS
Current liabilities $3,493,379
Long-term debt and other noncurrent liabilities 608,055
Net assets
Unrestricted 17,561,388
Temporarily restricted 4,779,384
Permanently restricted endowment 2,915,048
Total liabilities and net assets $29,357,254

STATEMENT OF OPERATIONS AUDITED
FOR THE YEAR ENDING DECEMBER 31, 2010

Revenue, Gains and Other Support
Net patient service revenue $24,273,061
Contributions 1,104,552
Net assets released from restrictions 571,495
Other income 201,585
Total Revenue, Gains and Other Support $26,150,693

Expenses
Salaries and employee benefits 15,449,178
Other direct patient care expenses 4,213,585
Depreciation & occupancy 1,862,515
Uncompensated care & non-reimbursed services 2,010,609
Other non-wage expenses 1,162,956
Development expenses 976,169
Total Expenses $25,675,012

Change in unrestricted net assets 475,681
Change in temporarily restricted net assets 1,836,163
Change in permanently restricted net assets 21,080
Change in net assets $2,332,924

To receive a copy of the audited financial statement, please write to David C. Bruce, CPA, vice president and chief financial officer, Midwest Palliative & Hospice CareCenter, 2050 Claire Court, Glenview, IL 60025.
Our leadership

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Vice President & Chief Medical Officer
Martha L. Twaddle, MD. FACP, FAAHPM
Vice President & Chief Financial Officer
David C. Bruce, CPA
Vice President of Business Development
Heidi Schelling, MHA

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*Member of Executive Committee

NP = Not Pictured
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Nancy O’Malley
Barbi Paine
Janet Poor
Connie Patterson
Gloria Rinella
Henrietta Saunders
Tobey Taylor
David Waud

Advisors
Scott Byron
Gene Rothert
Our volunteers

We extend our gratitude to the following individuals who provided patient support and helped Midwest CareCenter in a variety of other ways in 2010.

Asim Abbasi
Renee Alexander
Aryn Alscluler
Andy Amend
Ricki Angelus
Richard Augspurger
Donna Babiarz
Benjamin Banks
April Barron
Gladys Bently
Barbara Berens
Judy Berg
Evelyn Berman
Beth Bernardi
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Lisa Bertagnoli
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Scott Krintninger
Natalie Krzyzan
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Elaine Kurczewski
Sarah Kushin
Luciana Kuziwi
Debby Lambert
Tim Lankford
Joan Larson
Faith Leitii
Kelly Lewiso
Rochelle Lichterman
Ernie Love
Joan Lovering
Marin Lucas
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Carole Mallers
M. Evelyn Mamalio
Mercedes Mann
Allison Marshak
Karen Marshak-Hilder
Lynn Mathias
Ann McArthur
Mary McArthur
Dennis McCarthy
Sharon McCarthy
Michele McCarthy
Philmene McGinty
Marilee McGowan
Diana McIntosh
Usha Mehta
Chris Miley
Claudia Miller
Patty Miller
Cheryl Lee Miller
Julie Milne
Megan Mistretta
Cynthia Mollner
Wendy Morgan
Cheryl Mosqueda
Tom Murray
Wilma Nachsin
Arthur Nanus
Lawrence Nash
Robin Nash
Christina Neff
Lauren Nemec
April Nembrava
Cathy Nowacki
Margaret O’Connor
Cathy O’Hara
Jane Otis
Bonnie Bell Pacelli
Sharon Palmatier
Janet Pasquesi
Carol Passmore
Urszula Pawlus
Corinne Peterson
Lucy Petrone
Janice Picardi
Alice Pringle
Bethany Quinn
Carlton Prouty
Shelley Radin
Maria Ramos
Alma Ransom
Debby Rashman
Mary Blumer Reed
Catharine Regan
Cathy Reilly
Kathie Reisenberg
Frances Reynolds
Joyce Richards
Bonnie Roussel
Sheryl Rubel
Lawrence Ruffolo
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Wendy Sadler
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Helene Simon
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you used what you know to keep her pain free while allowing her access to her spunk and sense of humor — her Self. At any hour of the day or night, you were here with advice, reassessment, medicine, equipment. You used what you know to help us through what we didn’t know — what we didn’t even know we didn’t know — in this process of leaving. … You kept us as pain free and functioning as you did Ma.”
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Ms. Jacqueline D. Warner
Mr. James Warner
Mr. & Mrs. Stanley Warshawer
Mr. & Mrs. Stephen M. Wasserman
Mr. & Mrs. Frederick F. Webster, Jr.
Mr. Laurence Weiner
Mr. Jerome Weinstejn
Mrs. Jean P. Weinstock
Mr. Charles Weiss
Ms. Darla Weissenberg
Mr. Harold Wells
Mr. Jerry Wendt
Mr. & Mrs. Jim Werner
Mr. John Wesley
Mr. & Mrs. Jack Westheimer
Weston Foundation
West’s Insurance Agency, Inc.
Mr. Robert S. Wetoaska
Mr. & Mrs. Avers Wexler
Ms. Letitia A. Wheeler
Ms. Mary C. Whiston
Mrs. Nancy C. White
Mrs. Sonia M. Wiesmeyer
Mr. & Mrs. Mark P. Wildman
Mrs. Carol A. Wilkins
Mrs. Denise M. Wilkinson
Mr. & Mrs. Tom Willie
William H. Scott Funeral Home
Irvin F. Williger, MD
Ms. Louise W. Willis
Mrs. Mary Jayne Winograd
Dr. & Mrs. Edward Winslow
Ms. Elizabeth Winston
Mr. & Mrs. Robert I. Wise
Mr. Raymond Witaske
Mrs. Ann Wolff
Ms. Jean Wong
Ms. Beth J. Wood*
Ms. Roswitha Wood
Ms. Jennifer Woods
Ms. Doris N. Woolsey
Mr. & Mrs. John Wooster
Mrs. Barbara Yablon
Mr. Stuart Yaffe
Ms. Susan M. Yefsky*
Dr. Charles E. Yesalis &
Dr. Andrea Yesalis
Mr. & Mrs. Fred J. Young
Ms. Colleen Yudell
Ms. Pam Zawila
Mr. & Mrs. Joseph R. Zednik
Mr. & Mrs. Michael Zimmer
Ms. Jeannine Zifperl
Mr. & Mrs. Martin M. Zivin
Mr. & Mrs. Barry Zlotin
Mr. & Mrs. Sherwin Zuckerman
Zunamon Family Foundation
Mr. & Mrs. Howard L. Zwillinger
Matching Gifts
Anonymous
Bank of America Matching Gifts
ITW Foundation
Kraft Foods Matching Gifts Program
Motorola Foundation
Northern Trust Charitable Trust
Matching Gift Program
Pfizer Foundation Matching Gifts Program
Schneider Electric/Square D
Foundation
U.S. Cellular

Gifts in Kind
A.H. Management Group
Anonymous
The Argus Press
Art for Your Sake
Bally Total Fitness
Beam Global Spirits & Wine, Inc.
* Deceased

We have made every effort to ensure accuracy of this list, but if your name appears
incorrectly or was omitted, please contact our Community Development Department so
we can correct our records — (847) 556-1948 or careinfo@carecenter.org. Thank you.
Meeting community needs since 1978

**OUR MISSION**
To care for patients and families through exceptional and individualized palliative care, hospice and grief support services.

**PROGRAMS & SERVICES**

- **Palliative Care**
- **Hospice**
- **Grief Support**

**Special Services**
- Jewish Care Services
- Music Care Services
- Expressive Arts

**CareCenter for Kids**
- Families with Children
- CampCare

**Volunteer Services**
- Patient & Family Care
- Caring Kids in Action
- Office Support
- Special Events
- Boards & Committees

**Community Center for Learning**
- Community Enrichment Series
- Atrium Art Gallery

**The Center for Leadership and Learning in Palliative Care**
- Fellowship Program
- Visiting Professionals
- Seminars & Conferences

**ENDORSEMENTS**
- Licensed by the State of Illinois.
- Approved for Medicare and Medicaid benefits.
- Midwest Palliative & Hospice CareCenter has earned The Joint Commission’s Gold Seal of Approval™ for hospice services.
- Jewish Care Services is a preferred provider of the Jewish Healing Network of Chicago.
- Recognized by the IRS as a 501(c)(3) tax-exempt organization.

**MEMBERSHIPS**
- Illinois Hospice and Palliative Care Organization
- National Hospice and Palliative Care Organization
- National Hospice Work Group
- Case Management Society of America
- Metropolitan Chicago Healthcare Council
- Donors Forum